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February 9, 2015

Received & Inspected

FEB 18 2015

FCC Mail Room

CPNI Procedures

Rock Port Long Distance
Raymond Henagan, CEO
Rock Port Telephone Company
PO Box 147
Rock Port, MO 64482

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It is the policy of Rock Port Long Distance to not share customer account information with any person not named on the customer's account. We do not target market customers or sell account information. Letters were sent to customers making password protection available for all accounts.

Customer Service Representatives were trained regarding CPNI protections and CPNI training was also provided to entire staff. Ongoing efforts include refresher training and one on one counseling of employees. If no account password has been provided, information is provided to customers only by 1) sending it to address on account record 2) calling back on the account number 3) in person with identification or 4) limiting information to details about information caller provides. Privacy of Communications and Proprietary Information are covered in our written policy that each employee is required to validate their understanding by signature.

We have had no consumer complaints regarding CPNI and no breaches that I am aware of.

Signed:

Raymond Henagan, CEO

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February 9, 2015

Commission's Secretary, Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: EB-06-36, Certification of CPNI Filing

Dear Ms. Dortch:

This letter serves as our "Certification of CPNI Filing", as ordered in EB Docket No 06-36 (formerly Docket EB-06-TC-060).

Rock Port Long Distance has established operating procedures that are adequate to ensure its compliance with the rules in Title 47 – Telecommunications, Section 64.2009 (e). Furthermore I am certifying that I have personal knowledge of these procedures and they are in fact ensuring that our Company is in compliance with the rules in Title 47 – Telecommunications, Section 64.2009 (e).

If you have any questions, please feel free to contact me.

Sincerely,

Raymond Henagan, CEO
Rock Port Long Distance

cc: Byron McCoy, Telecommunications Consumers Division, Enforcement Bureau, Federal Communications Commission, Room 4-A234, 445 12th Street, SW, Washington, DC 20554, byron.mccoy@fcc.gov
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